



PURINA
PRO PLAN Canine Good Citizen
CGC COMPLAINTS AND DISPUTES FORM

A complaint may be made against any:

1. dog who has achieved any level of CGC award;
2. owner of the CGC qualified dog, who is a member of Dogs New Zealand (Dogs NZ)
3. CGC registered club;
4. CGC assessor;

who acts in breach of the standards and guidelines as set out in the Dogs NZ CGC Manual.

SECTION 1 – DOG WHO HAS ACHIEVED ANY LEVEL OF CGC AWARD

The breed, registered name and Dogs NZ or CGC number of the dog involved:

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SECTION 2 – OWNER OF THE CGC QUALIFIED DOG, WHO IS A MEMBER OF DOGS NZ

The name, Dogs NZ number and contact details of the Dogs NZ member complained about:

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SECTION 3 – CGC REGISTERED CLUB

The name and address of the CGC registered Club complained about:

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MUST BE COMPLETED IN ALL CASES:

Full names and addresses of the complainant(s) and their Dogs NZ membership numbers (if applicable):

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The names and addresses of witnesses or persons making statements where applicable:

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Date and place of incident:

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The full details of behaviour, incident or breach complained of:

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Which provisions of the Dogs NZ or CGC Regulations are breached by this behaviour:

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Specific remedies sought, if any:

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Please attach written evidence or documents and signed statements by the complainants and witnesses sufficient to establish a prima facie breach of New Zealand Kennel Club CGC regulations.

Signed by:

(i) the complainant:

(ii) if more than one complainant, by all complainants, or at least one of the complainants authorised to sign on behalf of all complainants:

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Send to: cgc@dogsnz.org.nz
Arend van den Bos
CGC Chairperson Dogs NZ

Note:

1. A complaint must be lodged within sixty (60) days from the time when the matter of complaint arose or within sixty (60) days from the time when the matter which is the subject of the complaint was discovered.
2. Where a complaint alleges a series of events, incidents, acts or omissions establishing a pattern of behaviour, then the time for laying of the complaint runs from the date of the latest of the alleged events, incidents, acts or omissions. The earlier events, incidents, acts or omissions shall form part of the complaint for the purpose of establishing the alleged pattern of behaviour and may be taken into account in the imposition of any penalty.
3. The time of discovery is deemed to be when the person or society laying the complaint is in full possession of the facts.
4. A copy of this complaints form will be forwarded to all persons involved.